

Dionys Franklin Cabriotti

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## **Objective**

To find a career that allows me to showcase the knowledge I have acquired over the years and help me continue learning each day while also aiding in the company's growth.

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## **Education**

Northeastern University  
September 2018 – May 2021  
Boston, MA  
Bachelor of Science in Information Technology

Springfield Technical Community College  
September 2015 – May 2018  
Springfield, MA  
Associates of Science in Computer Information Technology major with focus in Programming.

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## **Experience**

April 2022 – Current          PeoplesBank          Holyoke, MA

### **-Business Partnership**

- I joined a group of people in a new startup by providing website creation, accounting, and social media marketing. Move Along, the startup, went on to bring in \$250,000+ in revenue in its first year. I am currently an investor in the company.

April 2021 – April 2022

PeoplesBank

Holyoke, MA

-Business Process Analyst

- I was responsible for the day-to-day maintenance and operation of the bank's SharePoint environment by creating processes, forms, and workflows to leverage communications and collaboration between every department within the bank. I was also responsible for leveraging communication and the needs of each department within the bank to implement solutions to automate their daily tasks.
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January 2018 – April 2021

PeoplesBank

Holyoke, MA

Full Time

-IT Developer/Programmer

- SharePoint administration
  - End user support
  - Help Desk Support
  - Hardware and Software support and administration
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April 2008 – December 2017

Agri-Mark Dairy Co-op

West Springfield, MA

Full Time. 40+ hours a week.

-Senior Process Operator

- I am responsible for sampling milk loads that come in daily and making sure they are correctly pumped into silos.
- Also responsible of making sure all trucks are properly checked for foreign objects and cleanliness.
- Responsible for entering all data into computer as each milk load comes in.
- I am also responsible for running all equipment in proper manner, performing tasks which includes but are not limited to: Cleaning, sanitizing, taking readings hourly and checking temperatures.
- I also run three types of processing equipment: Evaporator, HTST and Dryer.
- Working in receiving and shipping of milk, cream, condensed and skim loads
- I am responsible for running a machine that makes skim milk powder. While running such machine I need to make sure all readings are correct, and

temperatures don't exceed certain set points to make sure we have a quality product going out to our customers.

- I am responsible for pasteurization of milk products while ensuring all temperatures and timings are up to government standards.
  - Employee Performance Evaluations for the past 4 years are available upon request.
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May 2007 - December 2007  
Part Time. 24 hours a week.

Pride Gas Station

East Springfield, MA

-Cashier

- I was responsible for handling the cash register.
  - Making sure "money drops" were being done frequently.
  - Cleaning the store promptly and restocking the products that were low.
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January 2008 - April 2009  
Part Time. 20 hours a week.

CSI Cleaning Services

Wilbraham, MA

Custodian

- I was responsible for cleaning and maintaining the buildings that were assigned to me.
  - Making sure all equipment and products were labeled and stored in it's appropriate places.
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March 2004 - March 2008  
Full Time. 40 hours a week.

Dunkin Donuts

Wilbraham, MA

-Customer Service Representative

- I was responsible for taking customers' orders and handling them appropriately.
  - Making sure that all my work areas were always clean, sanitized and all necessary products were stocked.
  - Work in a teamwork environment.
  - Work in a fast pace environment.
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March 2004 - September 2006  
Full Time. 40 hours a week.

Dunkin Donuts

Springfield, MA

-Store Manager

- I was responsible for hiring, training, and scheduling employees hours.
  - Making sure the store was in good standing, and customers were happy and satisfied from entrance to exit.
  - Ensuring that all orders were placed on time, and all inventory was accounted for.
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**References**

- Available upon request